**Jeri Hansmann**

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**Objective** A challenging position as an elementary Teacher requiring a creative, resourceful team player with a positive and effective teaching style, and the willingness and ability to be a role model for young children.

**Education** University of Texas at San Antonio San Antonio, TX

Bachelors of Business Administration

 Major: Finance

 Graduated December 2008

* Related Courses: Developmental Psychology, Sociology, English,
* Literature, Communication, Nutrition, First Aid & Safety
* Tutored Students
* Honor Roll: 2003, 2006, 2008

**Work** Chase Investment Services Corp. May 2009- Present

**Experience** Bank conversion from WaMu

 Customer Service Team Lead

* New hire training
* Develop weekly training documents with quiz
* Establish helpful job aids
* Mentored team of reps
* Call quality assurance

WaMu Investments Inc. November 2007- May 2009

Client Services Rep II

 Washington Mutual Bank May 2006- November 2007

 Telephone Banker II

**Certifications**

* CPR & First Aid Certification