

# Thomas Dussan

Address: 2273 Gwinn Dr  
 Norcross GA 30071



## education

**Bachelors of Arts: International Business** University of South Florida  
 Minor: Finance Tampa, FL  
 Graduated: December 2012  
*Magna Cum Laude* | 3.86/4.0

Study Abroad Yonsei University  
 International Business and Korean Language Seoul, South Korea  
 February 2011- June 2011

Aviation Management and Aviation Training Florida Tech  
 Private & Instrument Pilot License Melbourne, FL  
 Completed December 2008

## professional EXPERIENCE

**STUDENT/CONVERSATION LEADER | INTO USF**  
 01/2012 - 12/2012 | Tampa, FL

- Selected as a language coach and international student mentor out of a highly competitive pool of applicants
- Facilitated cultural transition of international students through individually tailored programs and assignments
- Developed and promoted cultural awareness through school-wide events and activities
- Provided interpretation and translation services to Spanish speaking students

**SUPERVISOR | sweetFrog**  
 04/2013 - 02/2014 | Alexandria, VA

- Promoted to managing store supervisor within one month of hire
- Developed sales tracking system to monitor daily store activity and ensure effective banking management
- Trained and managed new employees on company procedures and policies
- Established and maintained a safe working environment for all employees
- Increased store productivity and sales through delegation of team responsibilities

**TELLER | Wells Fargo Bank**  
 12/2013 - Present | Norcross, GA

- Proven record of 100% error free transactions while maintaining, verifying, and balancing allocated cash drawer
- Recognized and awarded for identifying and stopping fraudulent charges
- Demonstrated skill to adapt and excel in fluctuating work and business conditions
- Exceed average sales volume of financial services to banking patrons

## language SKILLS

English - Fluent  
 Spanish - Fluent  
 Korean - Beginner Conversation  
 Japanese - Beginner Conversation

## technical SKILLS

Word ● ● ● ● ●  
 Powerpoint ● ● ● ● ○  
 Excel ● ● ● ● ○  
 Outlook ● ● ● ○ ○  
 Windows ● ● ● ● ●  
 Apple ● ● ● ● ●  
 Ruby Language ● ● ○ ○ ○

## honors

- Dean's List five consecutive years  
 12/2007 - 12/2012
- Member of Phi Eta Sigma National Honors Society, Florida Tech Chapter  
 12/2007 - Present
- National Japanese Honors Society  
 12/2012 - Present
- Recognized stellar performer at Wells Fargo  
 01/2014 - Present

## citizenship

- United States of America
- United Kingdom

