***Pablo O. Martínez***

***p\_oshiel@PabloMartinezTx.com 010-3022-7212 Jeonju, Korea***

My purpose has to become the best educator and mentor I can be. With multiple years of experience, I can confidently perform my duties as an educator and be passionate about teaching not only language or communication but the building blocks of human expression to benefit the global human experience and interaction. I wish to also be completely open to bettering myself in techniques through innovation and creativity.

***EDUCATION***

**Masters of Science in Information Technology - Graduated 2018**

The University of Texas - Rio Grande Valley

**Bachelor of Fine Arts in Graphic Design – Graduated 2013**  The University of Texas - Pan American

***EXPERIENCE***

**Chungdahm Hagwon**

Jeonju, Korea

*English Teacher* Feb 2022- Current

* Helping Students think and speak critically in English
* Perform Sentence structure and conversation practice
* Perform tri monthly Evaluations to track student performance
* Perform Speaking Tests and critically assess each student with Korean Staff
* Motivate students to participate in group project and acting performance all in English

**South Texas College**

McAllen, Texas

*Business System Specialist* Jun 2020 – Dec 2021

* Assistant to the Business Office System Specialist
* Scheduling, Banner Access
* Workflow procedures and Protocol
* Maintain Business Office IT infrastructure
* Act as a liaison between the Technical Team and the Business Office teams

**Answer one** Edinburg, Texas

*Agent* Jul 2019 – Jun 2020

* Work with scheduling and assignment of service requests in many industries
* Handle calls with outstanding customer service with complete comprehension of each industry.

**Interac Japan**

Date, Fukushima, Japan

*Assisted Language teacher* Dec 2018 – Jul 2019

* Work Alongside Japanese Elementary teachers to provide top English capabilities.
* Know the teaching methods, embrace and adapt to the new culture I was living in.
* Understand the Japanese business method along with its high efficiency and passion.

**Prime Healthcare** Harlingen, Texas

*Security Application Analyst* Jun 2017 – Nov 2018

* Ticketing system in which triage security user roles issues on 46 different hospitals
* Apply user roles to specific Job titles and administer the correct security clearance.
* Data Courier and testing through different environments.
* Experienced also in technical data retrieval and programming development.

***ACHIEVEMENTS***

**Epic proficiency in Security Module on Sept 7th, 2017.**

Achieved the required goal through exam and practice to be on the proficiency level to handle all Security and Administration rights to delegate user roles and user security levels.

***HIGHLIGHTS***

* Html and CSS, Java, SQL PHPMyAdmin database, Python, JavaScript.
* Database Administration and web server solution stack packages
* Responds to service desk efficiently, Documents all instances in software/hardware
* Software and web development design
* Argos Reporting
* Office Suite Including SharePoint lists and power automate

***SKILLS***

* Fluent Languages: English, Spanish
* Teaching English abroad
* Curriculum and Lesson Planning
* Test Administration
* Student Comprehensive Evaluations and assessments
* Learning Korean
* Software: Adobe Photoshop, Illustrator, design, Word, Excel, PowerPoint, EPIC
* Relational Modeling, Database Design / Er Diagram
* Systems and networking administrator
* Query Processing / Data mining
* Security and Administration, procedure, protocol and policy.
* Profound knowledge in Windows / Mac OS and Linux